

Nobody is perfect and in case of receiving defect or faulty goods, please use this form to register your claims. Please accept our apologies in advance, in case you may have received a faulty item. Your claim will be processed as quickly as possible. Please complete the warranty claims form. State the items you wish to return, as well the reason for doing so. Send the return goods form to us via the online-shop or by fax.

Please include a copy of this form in the actual return shipment to help us trace incoming return goods, thereby speeding up the entire process of placing returned goods. Collection will be made subsequently by DPD parcel service or the relevant shipping company in your area.

Processing returned goods may take up to a couple of days.

Thank you for your cooperation.

Warranty

Customer*

Customer No.*

Contact*

Phone*

Email

Order No. *

Item	Description	Quantity	Reason for return
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Shipping item (box)

Shipping item (pallet)

Total Amount Kg*

DPD bis max. 30 kg / Paket Länge max. 1.70m

Remarks

*mandatory fields