

All returns must be registered through our online portal. Unregistered returns will be sent back at your expense.

If you do not have login credentials for our shop, please fill out the return form in the public area of our website (Service/ Return). Be sure to provide the item number, description, and reason for return. Then, send the form to us **by email**.

In any case, please include a copy of the completed form in your package to help us process your return efficiently. If you have any trouble registering, our IHof team can assist you with manual processing.

**Customers are responsible for return shipping costs using their preferred carrier.**

## Contact information




CUSTOMER*	CUSTOMER NUMBER*
CONTACT*	PHONE NUMBER*
E-MAIL*	ORDER NO./ INVOICE NO.*

## Product information

ITEM NUMBER	DESCRIPTION	QUANTITY	REASON FOR RETURN

## Shipping information

DPD max. 30 kg/ parcel length max. 170 m

SHIPPING ITEM - BOX 	SHIPPING ITEM - PALLET 	TOTAL AMOUNT - KG* 
REMARKS		